

Citi India consumer banking customers are now served by Axis Bank. Citi India has transferred ownership of its consumer banking business to Axis Bank (registration number L65110GJ1993PLC020769). Consumer banking customers can continue to use all existing Citi products and/or services, branches, ATMs, internet banking and Citi Mobile® App as usual. Axis Bank is the provider of Citi branded consumer banking products in India temporarily and Citi India is providing certain services in respect of those products. The trademarks "Citi", "Citibank", "Citigroup", the Arc design and all similar trademarks and derivations thereof are used temporarily under license by Axis Bank from Citigroup Inc. and related group entities.

STATUS AS ON 31st Jan 2023							
RBI Letter Ref: RBI Circular Ref: RBI/2007-2008/296 DBO.D.No.Leg.BC.75 /09.07.005/2007-08 (dated- 24-April-2008)							
As per the Reserve Bank of India Guidelines (RBI) on Recovery agents engaged by the bank, enclosed is the list of vendors who are authorized to follow up on collection of overdue payment. Our officers can be reached on the following numbers for any assistance.							
Call 0124-6159000 / 0124-6152900 (Timing: 9:30 AM to 5:30 PM, Monday to Friday and 9:30 AM to 2:00 PM, Saturday).							
S.No	Region	Vendor Name	Address - 1	Address - 2	Location	Pin Code	Phone Number
1	North	Akebono Credit Services (P) Ltd	B49, 1st Floor	Sector 64	Noida	201 301	0120-4773071/0120-4773066
2	TN	Auro India Marketing	New No.7, Old No.1	Parvov Pillai Street, Kilgouk	Chennai	600 010	044-42857930
3	North	Collage Communications Pvt Ltd	Second Floor, Aravali House	43/1/D-22, Chhatrapur Hills	New Delhi	110 074	08587839529
4	East	Concerted Marketing Pvt Ltd	3A, Mango Lane	1st Floor, West Bengal	Kolkata	700 001	033-46005589
5	TN	CreditMentri Finserve Pvt Ltd	2nd Floor, WorkEasy Space Solutions, RK Swamy Centre	Hansa Building, Door No.3, Block B, No.147, Pathari Road, Thousand Lights	Chennai	600 017	044-42808105
6	North	DM Management International Services Pvt Ltd	A-1, Plot No C-3	Local Shopping Complex, Janak Puri	New Delhi	110 058	011-40020205
7	K&K	Globelink Credit Solutions Pvt Ltd	No. 97/3, 2nd Floor, 8th Main	13th Cross Junction, Wilson Garden	Bangalore	560 030	080-41699425/22
8	West	J A Credit Consultants Pvt Ltd	B-C, Ground Floor, Building No. 3, Prime Plaza, J V Patel Compound	Carol Road, Parel West.	Mumbai	400 013	022-48332880
9	North	Kononoms Back Office Services Pvt Ltd	A-38, Sec-5	Noida	Uttar Pradesh	201 301	98113 24880
10	K&K	Kononoms Back Office Services Pvt Ltd	No. 425/29, 11th cross	Wilson Garden	Bangalore	560 027	09121149771
11	AP	Kononoms Back Office Services Pvt Ltd	Plot No. 17, Krishnapuri Colony,	West Marredpally,	Secundrabad	500 026	9908171993
12	West	Om Associates	No. 106, LABH Complex, Nr. Sagar-III	Income Tax, Ashram Road	Ahmedabad	380 014	079-40071175
13	West	Om Associates	Apartment No. 24 (Office No 7)	Vishvakamal Complex Condominium, 640, Narayan Path, 2nd Floor	Pune	411 030	020-2440399
14	West	Om Associates	No. 166, Ground Floor, Swarna Sadan Building,	Azad Road, B/H. Laami Vilas Bank, Andheri E	Mumbai	400 069	022-26820005
15	K&K	Orwin Technologies Pvt Ltd	No. # 1051, 2nd Floor, 53rd Cross	20th Main, 5th Block, Rajajinagar	Bangalore	560 010	080-46447027
16	AP	Orwin Technologies Pvt Ltd	Flat No. 4, First Floor, Sreemasa Apartment	off Raj Bhawan Road, Somajiguda	Hyderabad	500 082	080-40206171
17	West	RMS Credit Services	No. 18/146, Old Anand Nagar	Nr. Vakola Police Station, Santacruz East	Mumbai	400 025	022-43590601
18	West	RMS Credit Services	Office No. 12, Ground Floor, Shrinath Plaza	Plot No. 559, F.C. Road, Shivaji Nagar	Pune	411 005	020-66024176
19	TN	S M Associates Risk Management Pvt Ltd	No. 10/17, 2nd Floor, East Eliaamman Koll Street	Kotturpuram	Chennai	600 085	044-43060206/044-48530577
20	North	Spectrum Cabinet Pvt Ltd	Plot No.5, First Floor	Paschim Endave, Paschim Vihar	New Delhi	110 087	011-45006345
21	East	Stepwell Consolidare Services Pvt Ltd	No. 3, James Hickey Sarani (Dacres Lane)	4th Floor	Kolkata	700 069	033-22138830
22	North	Tata Consultancy Services Ltd	3rd & 4th Floor, Vafika Business Park	Block 2, Village Badkhalpur, Sector - 49, Sohna Road	Gurgaon	122 018	0124-6159000/0124-6152900/012-46142500
23	TN	Tata Consultancy Services Ltd	T&T Towers, 7th Floor, 11, Rajiv Gandhi Salai	Old Mahabulapuram Road, Okkam Thorapakkam	Chennai	600 097	0124-6159000/0124-6152900
24	West	Tata Consultancy Services Ltd	T&T IT 4, Infosys IT Park, Building No. 4	General An Vaidya Marg, Dondosh Market East	Mumbai	400 097	0124-6159000/0124-6152900
25	AP	Trends Management Services	P.No-11, 1st Floor, Wahab Nagar	Staff Road, Sikh Village	Secunderabad	500 009	040-4045666/42617499
26	North	Vivad Management Services Pvt Ltd	WZ-13E, Ground Floor, Aaalatpur Village	A-2 Block, Janakpuri, Near A-2 Block, Gurudwara	New Delhi	110 058	09811077881/09999837038