

Citi India consumer banking customers are now served by Axis Bank. Citi India has transferred ownership of its consumer banking business to Axis Bank (registration number L65110GJ1993PLC020769). Consumer banking customers can continue to use all existing Citi products and/or services, branches, ATMs, internet banking and Citi Mobile® App as usual. Axis Bank is the provider of Citi branded consumer banking products in India temporarily and Citi India is providing certain services in respect of those products. The trademarks "Citi", "Citibank", "Citigroup", the Arc design and all similar trademarks and derivations thereof are used temporarily under license by Axis Bank from Citigroup Inc. and related group entities.



## **KNOW YOUR CREDIT CARD**

1. With your Citi Credit card, you have the option of enabling/disabling international usage on your card. Please visit [citi.asia/INenable](http://citi.asia/INenable) for more details.
2. Tap n Pay: Citi credit cards are contactless payment enabled cards. Simply tap-and-pay at contactless enabled merchant terminals within India for purchases upto ₹ 5000 without two factor authentication\*.
3. Alerts are sent to your registered mobile number and email id for transactions conducted on your card. You can reach out to our 24x7 CitiPhone helpline number for any clarifications with regards to the same.
4. We have taken the following additional steps to strengthen the security features of our credit cards:
  - a. All cards issued are EMV Chip and PIN Cards which require you to input a PIN for your purchases and cash withdrawals. Kindly keep the PIN secret and do not store or share it.
  - b. Certain countries have not migrated to the EMV Chip + PIN platform for cards. In these countries, your EMV Chip + PIN card would work by swiping the card along the magnetic strip in the card accepting device
  - d. Alerts are sent to your registered mobile number and email id for transactions conducted on your card. You can reach out to our 24 X 7 helpline number for any clarifications with regards to your card.

## **IMPORTANT INFORMATION ABOUT PROCEDURES FOR OPENING A NEW ACCOUNT**

- To help prevent money laundering and terrorist financing, the laws of many jurisdictions, as well as Citi policy, require Citi to obtain, verify, and record information that identifies each person who opens an account.
- What this means for you: When you open an account, we will ask for your name, address, date of birth, and other information that will allow us to identify you. We may also ask to see a photo ID or other identifying documents.

We appreciate your cooperation.

\*Limit prescribed by the Reserve Bank of India vide circular no. RBI/2020-21/71 dated 04.12.2020"